



USER GUIDE

Logilab ELN Cloud SaaS – Subscription Update Request by the customer



CONTENTS

1	Process Overview	3
2	Process Details	4
2.1	Customer User’s request for Subscription Update	4

1 Process Overview

The Customer after purchasing the subscription plans and starts using the same, can request for update of the same. This may be case of change in number of users, frequency of billing (Monthly or Annual) or type of plans (Standard, Premium, etc.) from the existing one.

In order to request for the update, the customer can use the functionality provided in Agaram's website to create a service request which will reach the SaaS Cloud Support Admin, who can then process the same. This will result in the generation of automated email notification from Subscription management system to the customer's registered email id.

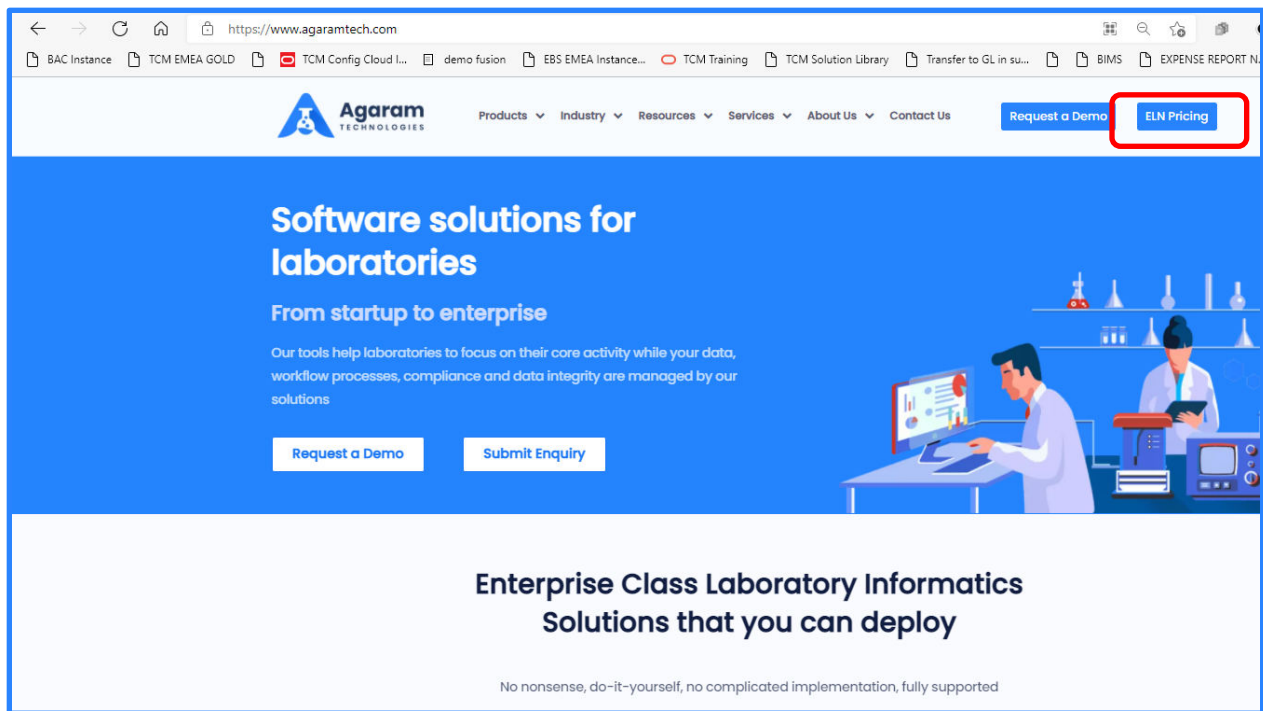
The step-by-step process involved is described as follows;

2 Process Details

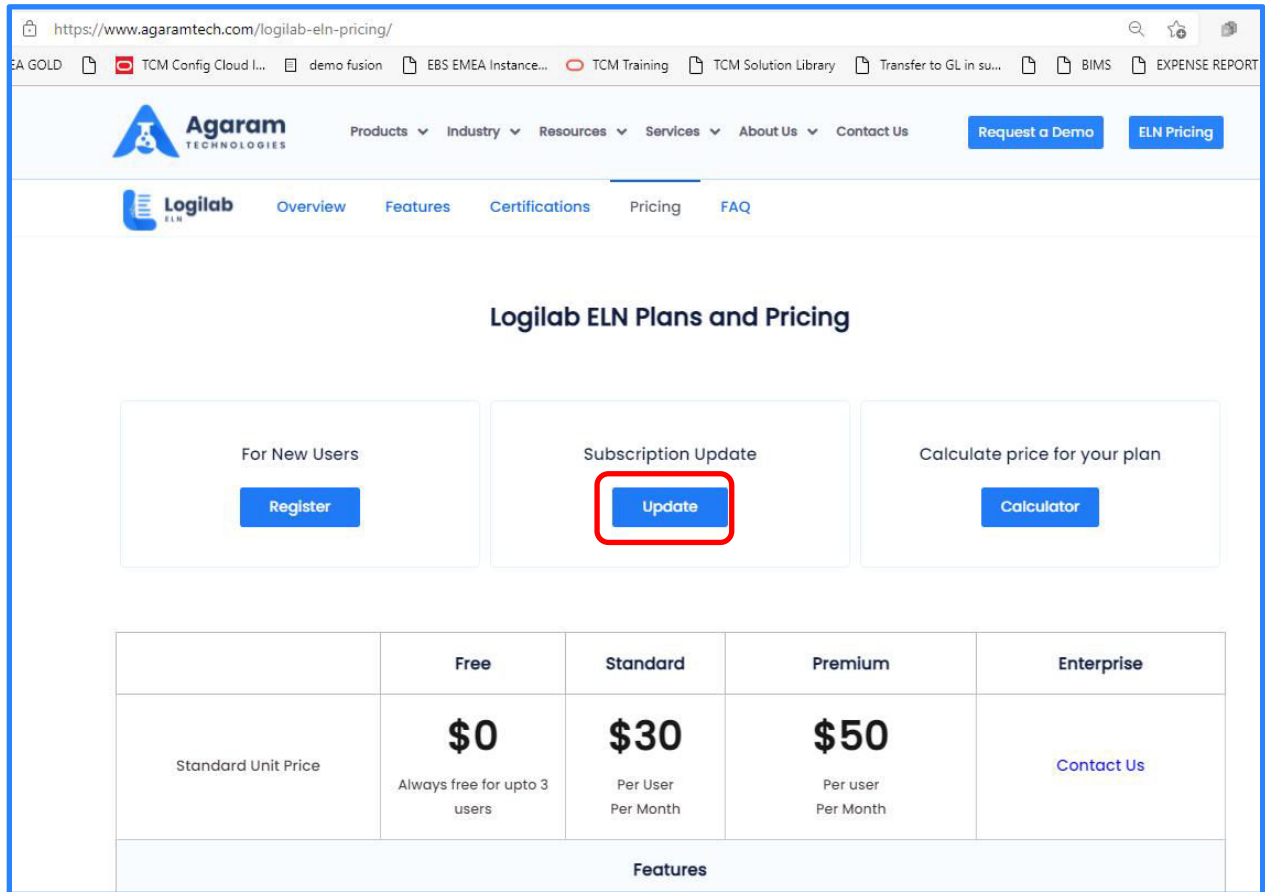
2.1 Customer User's request for Subscription Update

In any web-browser, use the URL www.agaramtech.com.

Click on 'ELN Pricing' button.



The pricing page will be displayed. Click on 'Update' button.



The screenshot shows the 'Logilab ELN Plans and Pricing' page. At the top, there is a navigation bar with the Agaram Technologies logo and links for Products, Industry, Resources, Services, About Us, and Contact Us. Below this is a secondary navigation bar with the Logilab ELN logo and links for Overview, Features, Certifications, Pricing, and FAQ. The main heading is 'Logilab ELN Plans and Pricing'. Below the heading are three action buttons: 'Register' for new users, 'Update' for subscription updates (highlighted with a red box), and 'Calculator' to calculate prices. Below these buttons is a pricing table with columns for Free, Standard, Premium, and Enterprise plans. The 'Standard' plan is highlighted with a red box. The table shows the Standard Unit Price for each plan: Free (\$0), Standard (\$30), Premium (\$50), and Enterprise (Contact Us). Below the table is a section for 'Features'.

	Free	Standard	Premium	Enterprise
Standard Unit Price	\$0 Always free for upto 3 users	\$30 Per User Per Month	\$50 Per user Per Month	Contact Us
Features				

'Subscription Update' page will be displayed, in which the requested details can be entered.

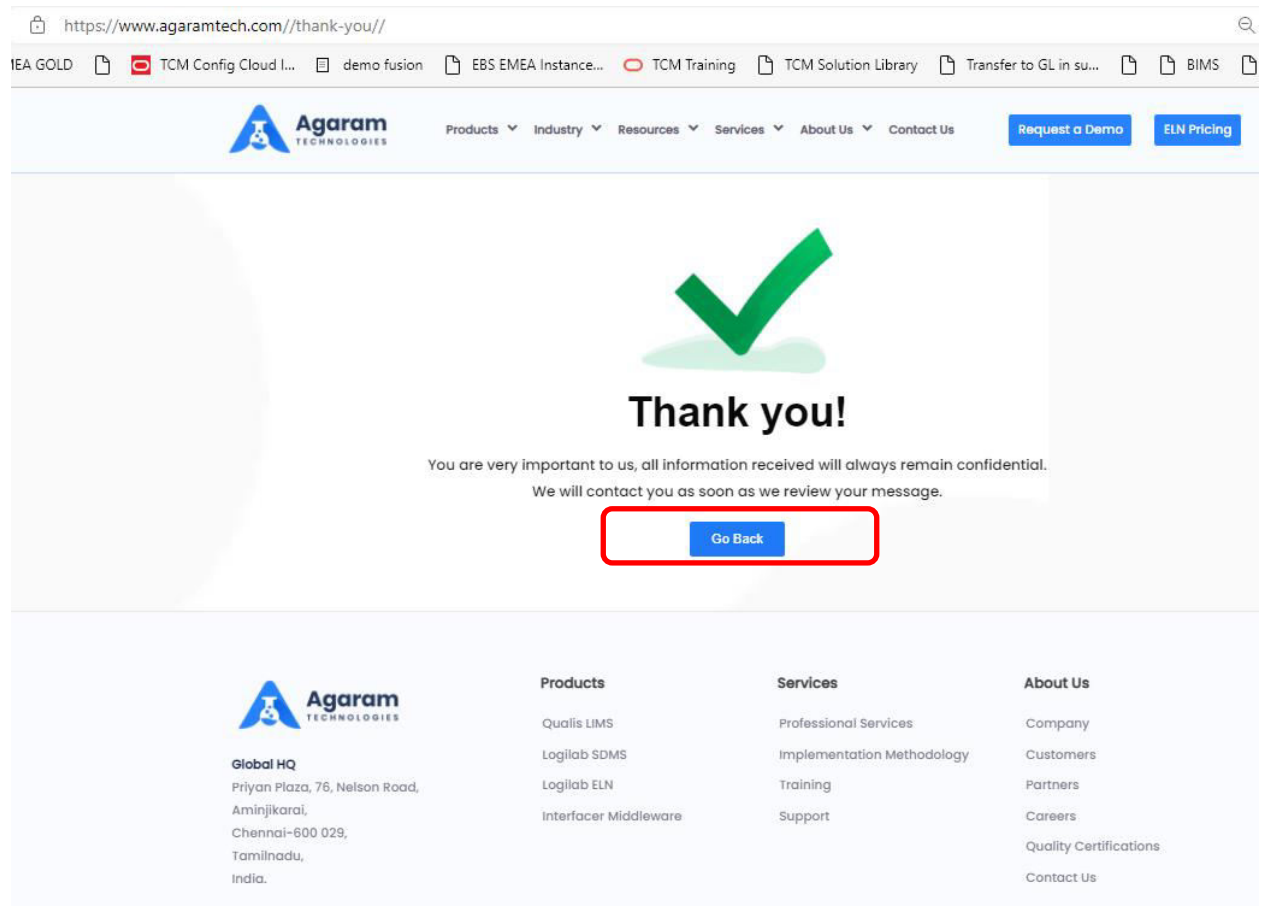
Registered Email id:*
Product Name*
Logilab ELN Cloud Saas
Change Plan*
Free
Billed Every*
Month
Enter the updated no of users*
Comments
Attach any additional Files/Documents if needed
Choose File No file chosen
SUBMIT

Please enter all the mandatory fields.

If there is no change in plan and only other field (s) namely 'Billed Every' and/or number of users need to be changed, please enter them correctly. Enter comments and attach any file if required. Then click on 'SUBMIT' button.

Registered Email id:*
vijiraghavif@yahoo.com
Product Name*
Logilab ELN Cloud Saas
Change Plan*
Keep Existing Plan
Billed Every*
Month
Enter the updated no of users*
10
Comments
Please provide the refund for the reduced number of users
Attach any additional Files/Documents if needed
Choose File No file chosen
SUBMIT

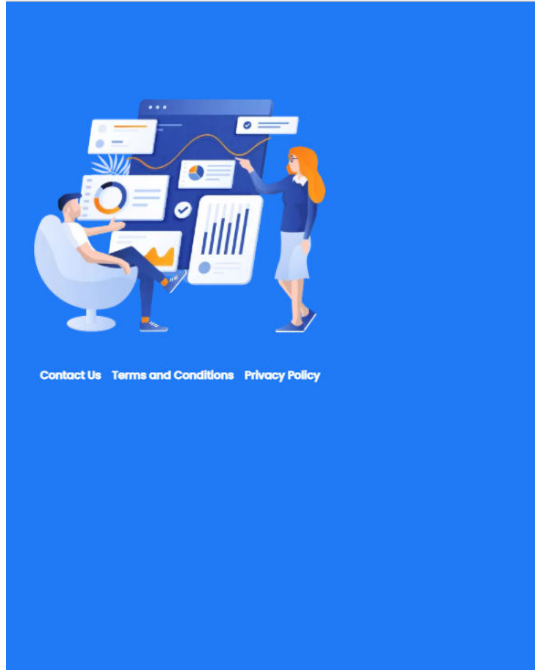
'Thank you' page will be displayed. An email will be generated. It will be sent to Cloud SaaS Administrator who will verify the details and carryout the requested update action.



In case you need to create one more request, click on 'Go Back' button to navigate to 'Subscription Update' page. Otherwise, you can close the browser.

https://www.agaramtech.com/subscription-update/

GOLD TCM Config Cloud L... demo fusion EBS EMEA Instance... TCM Training TCM Solution Library Transfer to GL in su... BIMS EXPENSE REPORT N... Online Telephone B...



Subscription Update

Registered Email id:*

Product Name*

Change Plan*

Billed Every*

Enter the updated no of users*

Comments

Attach any additional Files/Documents if needed

